

BLISS HOTEL

Operations Manager – Bliss Hotel / Waterfront Southport
Very attractive salary for the right person.

Come and be part of something amazing; join in our vision to re-position Waterfront Southport, with the bold and stylish Bliss Hotel at the heart of this pioneering leisure complex.

Having recently introduced our Bliss Hotel brand to the world, we are on the precipice of a hotel revolution, bringing a whole new experience to the masses, delighting and surprising all whom we meet. We are building a team of experts and creative thinkers to bring our brand and vision to life, the question is – do YOU want to be part of it?

The ROLE

Are you a charmer with exquisite attention to detail? Do you live to create magical moments for clients and customers, inspiring your team to do the same? We are looking for a dynamic, driven operations manager. Someone with vision and expertise for bringing large scale events to life and a passion for food and drink who always delivers something far beyond the customers' expectations.

Like a swan, above the surface you will seem calm, elegant and unruffled, whilst under the surface you are paddling full steam ahead! Your desk will gather dust as 80% of the time you will be out, looking for moments to deliver a true moment of bliss – playing your shift like a well thought out game of chess.

The lynchpin of operations, you will bring all facets of the Waterfront ops teams together, building a united, happy and expert team.

You ARE

- Proficient in Microsoft Office and Office 365
- Experienced in a hotel or hospitality/conference businesses
- A real people person with excellent interpersonal and relationship building skills
- Self-motivated and able to work as part of an existing and growing team
- A highly competent communicator with great presentation skills
- Passionate about leading, engaging, developing and retaining employees
- Experience in delivering a range of events including food & beverage
- Experience in managing a complex food & beverage operation
- Dedication to superb customer service

HEAD OFFICE

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Co. No. 07707203
VAT No. 282 3845 83



- Experience with working to and achieving targets, driving your team to achieve goals
- Experience in managing a large, developing team
- Able to work to deadlines, often under pressure, and be accountable if they slip

We ARE

Waterfront Southport is an exciting venture from [Bliss Investment Partners \(founders of Everyman Cinemas\)](#). A multi-faceted leisure destination, Waterfront Southport includes the worlds first Bliss Hotel, Southport Theatre & Convention Centre, Genting Casino and soon to be much more. The recently rebranded and refurbished hotel is a sign of the great things to come and the Bliss vision coming to life. Join us as we are on the precipice of something spectacular!

The business has several component parts not limited to those mentioned above, so our goal is aligning and optimising these for the success of the whole.

Come and help us deliver our vision – we have bold plans and we'd love you to invest your skills and play a key role in building Waterfront Southport and sharing in its success.

We look forward to hearing from you. Please forward your CV and a decent 'sell' as to why we need to see you.

No Agencies please!

Carolyn Crompton

People & Culture
Bliss Hotel

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